

# Withdrawn Support Announcement - Peregrine Mobile

May 2004

To give our customers the most effective support and maintenance, Peregrine provides notice when it is necessary to end support for legacy product. It's our intent to advise customers in advance to best enable planning for support needs and migration options. Please see the table below to view the End-of-Service dates for all Peregrine mobile products.

Peregrine is committed to providing its customers with mobile solution options for both AssetCenter and ServiceCenter; however, it is no longer possible for Peregrine to provide and support these options directly. Therefore, Peregrine has worked closely with our strategic mobile technology partner: CG4 Solutions ([www.cg4.com](http://www.cg4.com)) to provide mobile applications for Peregrine products. In addition to providing a flexible mobile application platform, CG4 provides application solutions designed specifically for AssetCenter and ServiceCenter.

To assist Peregrine current mobile customers with their migration plans, Peregrine and CG4 have arranged a limited time, migration program. Customers who are currently using one of the Peregrine mobile products below, and current with maintenance, are encouraged to consult with their Peregrine account representative for specific details regarding this limited time migration program.

If we can provide any additional information on the planned end-of-service date for any of Peregrine's mobile products, please contact customer support at [support@peregrine.com](mailto:support@peregrine.com). In addition, you'll also find information about Peregrine's current maintenance and support policy online, as well as a list of current, supported non-current, and retired products and versions at the customer support Web site.

Thank you.

Product	General Availability Date	End-of-Service Date	Recommended Upgrade	Additional Details
Peregrine Mobile	4.0 - 28-FEB-03 3.1 - 17-SEP-02 3.0 ? 29-APR-02	31-MAY-05 31-MAY-05	Consult with your Peregrine Account Representative	See Notes
AssetCenter Mobile Receiving	3.0 ? Prior to 2002	31-MAY-05	Consult with your Peregrine Account Representative	See Notes
ServiceCenter	1.3 ? Prior to	31-MAY-05	Consult with	See Notes

Mobilize.It!	2002		your Peregrine Account Representative	
Get.Resources Mobilize.It!	1.3 ? Prior to 2002	31-MAY-05	Consult with your Peregrine Account Representative	See Notes

**Notes:**

Peregrine Systems and CG4 Solutions have negotiated a special migration program for existing Peregrine mobile application customers, including: *Peregrine Mobile*, *Get.Resources Mobilize.It!*, *ServiceCenter Mobilize.It!*, and *Mobile Receiving for AssetCenter*. Peregrine and CG4 are committed to providing customers with mobile extensions to *AssetCenter* and *ServiceCenter*, through the use of *Palm* and *Pocket PC* devices.

For specific details regarding this migration program, please contact your Peregrine Account Representative. To learn more about CG4 and the migration process please visit the [Peregrine Mobile Upgrade Center](#).

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