

# Support Announcement - Automated Inventory

*(a module to AssetCenter® and ServiceCenter®)*

January 14, 2004

Dear valued customer,

Effective 30-NOV-04, support services for Automated Inventory officially ended. Automated Inventory (AI) represents a bundling of InfraTools™ Desktop Discovery (IDD) and a subset of functionality from InfraTools™ Network Discovery (IND). To provide the most effective support and maintenance, Peregrine is encouraging all Automated Inventory customers to migrate to current product – the recommended product is Enterprise Discovery.

Enterprise Discovery (ED) is a new bundling of Peregrine Desktop Inventory and the “discovery only” functionality of Peregrine Network Discovery. Enterprise Discovery provides equivalent functionality to Automated Inventory, ensuring compatibility with current product offerings.

Enterprise Discovery is available for immediate migration. This migration offer extends through 31-JUL-05. Customers choosing to migrate to Enterprise Discovery immediately will also have the ability to upgrade to future Enterprise Discovery releases.

Peregrine is extending this migration offer to existing Automated Inventory customers through 31-JUL-05. In addition, Automated Inventory customers will have support services available to assist with the migration process; however, support for Automated Inventory will end as of 31-AUG-05. Therefore, we encourage you to complete your migration as soon as possible to ensure uninterrupted maintenance and support. The list below identifies the Automated Inventory products included in this migration offer.

Product	Version
InfraTools Desktop Discovery	6.0.x
InfraTools Network Discovery <sup>1</sup>	4.0 through 4.3

<sup>1</sup>The migration of IND will require a hardware configuration replacement, as defined by Peregrine. Please consult Customer Support for more details associated with hardware configurations.

Please note: upon migration, annual maintenance will be based on Enterprise Discovery.

An Automated Inventory Migration Checklist is available from Customer Support. Please visit the Customer Support website at <http://support.peregrine.com>, or contact Customer Support at [support@peregrine.com](mailto:support@peregrine.com). A comprehensive overview of Peregrine's current discovery offerings, including Enterprise Discovery, is available at [www.peregrine.com](http://www.peregrine.com).

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