

Hand Held Products' Micro-Wand Devices Letter of Withdrawal from Customer Support

July 15, 2001

Peregrine Systems has received notice from Hand Held Products discontinuing support for Micro- Wand products as this product line is at the end of its life cycle. Due to this notice, Peregrine Systems is forced to announce the end support for Micro-Wand products for all Peregrine Transportation Products.

Effective July 1, 2002 Peregrine Systems will end all technical support for Micro-Wand devices. Effective immediately, we will not be able to sell any more Micro-Wand devices via Peregrine Systems. If you are in need of Micro-Wand products or accessories, please contact Hand Held Products directly at 1-800-582-4263.

To replace your Micro-Wand devices, Peregrine will soon be offering an integration with PalmOS-based devices, such as the Symbol SPT 1700s you may have already seen. Starting with the newly released FleetAnywhere 4.3, you now have the ability to use Peregrine's Mobile Interface Software (formerly Mobilize.It!) for FleetAnywhere using these new devices. This new mobile product offers much more functionality and flexibility than Micro-Wands, at a lower price.

To find out more about price and availability of the new barcode hardware devices, as well as the Mobile Interface Software for FleetAnywhere, please contact your local Peregrine Representative.

Best Regards,

Alex Gillette
Product Marketing Manager - Transportation Business Unit

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