

SessionView Letter of Withdrawal from Customer Support

August 28, 1998

Dear SessionView Customer,

Peregrine Systems, Inc. is withdrawing support for the SessionView product on August 31, 1999.

The product is currently at the v2.4.1 release and currently supports VTAM 4.4. No major revisions or enhancements to support future versions of VTAM are planned between now and the support cessation date.

Peregrine Systems, Inc. will continue to support SessionView, to the best of our abilities, until the official support termination date. At that time, no support, including support under a time and materials agreement, will be offered.

If you believe that you are entitled to the SessionView source code based upon your license agreement, please contact the escrow company for further details. If you are entitled to the source code, it will be delivered to you on August 31, 1999. Please be aware that SessionView source code will remain the intellectual property of Peregrine Systems, Inc. and must be treated as such.

If you have any questions regarding this announcement, please do not hesitate to contact me.

Regards,

Ed Chopskie
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