

TRU Access Manager Letter of Withdrawal from Customer Support

March 1, 2002

Dear TRU Access Manager Customer,

Peregrine develops and supports many different products for many different markets. Over time, we review the ongoing investments required to continue supporting each product. We analyze market trends, our customers' requirements, buying trends and continued use of Peregrine products. We also review our overall product strategy to ensure that we are providing the right mix of products to our customers.

With the convergence of voice and data over the last few years, we recognize the need for tools that support both the Voice network and the IT network. Our strategy will be to provide these tools through a single solution that supports both groups.

As a result of our review and analysis, we have decided to end enhancement and support for Peregrine's TRU Access Manager product line. Low demand for these products and a refocusing on our core competencies no longer justifies the investment in new product engineering and support for TAM.

To help Peregrine customers continue to support their needs, Peregrine has adopted the following end of life plan:

Peregrine will continue to provide full product support for the 2002 calendar year for TAM. On April 1, 2003, we will stop accepting support calls on all versions of the TRU Access Manager and TRU Radius products and will no longer provide any software changes.

Included in this end-of-life notice are all versions of the following products:

- TAM 3.0
- TAM 3.1
- TAM Lite
- TRU RADIUS Accountant
- TRU Radius Accountant Server

We do hope that the extended period of time for support of these products will help you in the transition.

Sincerely,

Steven Pape
Product Marketing Manager
Telecommunications Business Unit

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